

FanDuel Greenbrier Sportsbook House Rules
November 19, 2019

1. The FanDuel Sportsbook reserves the right to add, delete, or change the House Rules and/or payoff odds subject to regulatory approval of the West Virginia Lottery.
2. The following individuals are prohibited from placing wagers or collecting winnings:
 - a. Persons under the age of 21
 - b. Persons on any exclusion list
 - c. Any person making a wager or collecting winnings on the account of or for any other person as an agent or proxy
3. The FanDuel Sportsbook reserves the right to refuse any wager or delete or limit any selection(s) prior to the acceptance of a wager.
4. The FanDuel Sportsbook reserves the right to determine minimum and maximum wager limits on all events, including on a wager by wager basis.
5. The FanDuel Sportsbook is not responsible for lost, stolen or unreadable tickets.
6. The FanDuel Sportsbook makes every effort to ensure that no errors are made in prices offered or bets accepted. However, human, mechanical or technical error may occasionally result in errors. The FanDuel Sportsbook reserves the right to correct any obvious errors and to void any bets placed where such errors have occurred.
7. Patrons should verify that all information on wagering tickets is accurate before leaving the betting window. Management is not responsible for errors or omissions made on a ticket once the patron has left the betting window. If any error occurs, tickets may be altered or voided prior to the start of the event at the discretion of management.
8. Winning tickets may be mailed in for redemption. See the reverse side of the wagering ticket for mail-in collection instructions. The FanDuel Sportsbook is not responsible for tickets that are not mailed-in in compliance with the printed instructions on the reverse side of the wagering ticket.
9. Calculations for wager types are as follows:
 - a. Moneyline payoff: The money line is expressed as a 3-digit number. For example, -120 means a player must bet \$120 for every \$100 they wish to win, and multiples thereof. Or, +150 means a player will win \$150 for every \$100 bet.
 - b. Point spread payoff: Bets on the point spread are offered at 11 to 10 odds, unless otherwise stated. For example, a player must bet \$11 to win \$10, or \$110 to win \$100.
 - c. Parlay payoff – Please see the parlay and teaser odds chart, available in the betting guide at the betting window.
 - d. Teaser payoff – Please see the parlay and teaser odds chart, available in the betting guide at the betting window.
10. All Basketball, Hockey, and Baseball games must be played on the scheduled date and/or location (city or geographic area, but not restricted to a specific arena or stadium) to be considered action, unless otherwise noted on any printed media or the electronic boards. Football and all other events must be held within eight (8) days of scheduled date and/or location (city or geographic area, but not restricted to a specific arena or stadium) to be considered action, unless otherwise noted on any printed media or the electronic boards.

11. For betting purposes, the winner of an event or game is determined on the date of the event's conclusion according to house wagering rules and regulations. The FanDuel Sportsbook does not recognize suspended games, protests, overturned decisions, etc. for wagering purposes. Please see the betting guide available at the betting window for all other rules and regulations associated with individual sports, events and wager types.
12. Patrons will be notified of odds or line changes in the following manner:
 - a. Posted odds will be changed automatically on the electronic boards.
 - b. Posted odds will be changed manually on all handwritten boards.
 - c. Posted changes will be updated within 10 minutes on the electronic boards or the handwritten boards.
 - d. Non-posted printed media will be updated on a weekly basis with the date of the last issue.
13. The FanDuel Sportsbook will accept wagers on currently posted terms unless otherwise posted or noted on printed media.
14. Winning tickets expire one (1) year from the time of the event. The time on the tickets is Eastern Time.
15. If you have any questions or complaints concerning the services provided by the FanDuel Sportsbook, please contact the FanDuel Sportsbook management team at:

FanDuel Sportsbook at The Greenbrier Casino Club
101 Main Street, West,
White Sulphur Springs, WV 24986
Phone: 877-689-0662
Email: Support@sportsbook.fanduel.com

If we are unable to satisfactorily resolve your issue, you may contact the West Virginia Lottery at:

West Virginia Lottery
900 Pennsylvania Avenue
Charleston, WV 25302
Phone: 800-982-2274
Email: mail@wvlottery.com

16. Patrons may fund wagers via the following methods:
 - a. Retail teller terminals accept cash or winning tickets
17. Full FanDuel Sportsbook House Rules including specific sports rules are available at the cashier windows.

If you or someone you know has a gambling problem and wants help, call 1-800-GAMBLER.